ECU*talk*®

ECU*talk*® TEBS G2 –

DIAGNOSTIC SOFTWARE DOWNLOAD AND PERSONAL IDENTIFICATION NUMBER (PIN) REQUEST

The second generation of the electronic braking system TEBS G2 from Knorr-Bremse has been installed on many trailers since the third quarter of 2007.
For the diagnosis of this system a special diagnostic software is necessary – "ECU*talk*® TEBS G2". Registration is required to download and order a PIN, which can be done on our website mytruckservices.knorr-bremse.com.

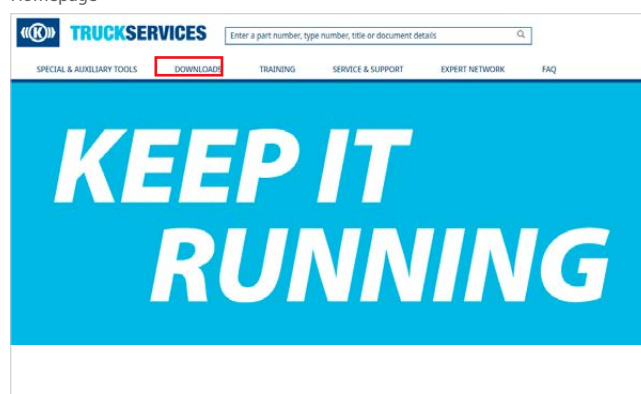This document shows the steps for a successful registration.

Homepage

Note

› A quick internet connection is advisable.
› You must have administrator authorisation for the installation of the diagnostic software and the PIN.
› The Alltrucks diagnostic software already includes the diagnostic software "ECU*talk*® TEBS G2". Please note that conflicts can occur with double-installed software.
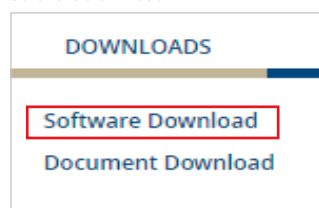
Software Download

1. Navigating from the Homepage

When you type in the web address you will reach the homepage, from here select "**DOWNLOADS**".

TRUCKSERVICES

| OE Quality Parts | Workshop Tools | Fleet Solutions | Services |

1a Software Selection

On the next page use the search filter to select the required software.

Example:

a Software Group: *Trailer Software*
b Software Type: *ECUtalk® TEBS G2*
c Software Package Type: *Installation Pack*
d Language: *English*

> **Note**:
> The Installation pack is available in a bilingual English and German language.
> You can download other language packages later without filling in a register form.

Click on "**Search**" to find the available Software.

Click on "**Download Software and Request PIN**" to obtain a form where you can register for the software download and/or for a PIN (see **pos.2**).

1a. Download Software Links

1b Software description page.

Click on "**View Details**" to obtain a short description of the diagnostic software:

TEBS G2 Installation Pack

General Information

- Language
- Software Size
- Oprerating System
- Software Producer
- Licence
- Software Version
- last Update

Click on "**Download Software**" to obtain a form where you can register for the software download and/or for a PIN (see **pos.2**).

In each case use the "**Back**" button (main menu bar top left) to return to the software list.

1b. Description Page

TRUCKSERVICES

2. Registration form to download the Software or Software and PIN code

2a "Software Only"

If you want to download software but do not want to apply for a paid PIN, this item must be left blank.

"**Company information**"
Please take some time to carefully fill in the application form and all mandatory fields (*).
Please note that incorrect information may have legal consequences.
For a quick and smooth process, it is important that you provide a correct e-mail address in the registration form so that you can receive all information from Knorr-Bremse electronically. Please continue with **point 3**.

2b Software and PIN

If you want to download software and request a chargeable PIN for the first time, select "Software and PIN".
Please note that we can only issue you with the PIN if you have taken part in a live training course on the use of the ECU*talk®* TEBS G2 diagnostic software.

2c Software and PIN renewal

If you want to renew the time-limited PIN after reaching the expiry date, click on the item: "Software and PIN renewal".
Use the eLearning "TEBS G2 update" to renew the PIN.
"**Upload file**": please upload the certificate you have received.

Please enter the required data:
- "Company information"
- "Trading partner"
- "Training information" (see **point 7**).

After you have entered all the required data, you must read our licence conditions and the privacy policy (see **point 3**).

> **Note:**
> The request for a new PIN as well as a PIN renewal must take place latest 6 months after having taken part in a training.

2a. Registration Form "Software Only"

2b. Registration Form "Software and Pin"

2c. Registration Form "Software and Pin Renewal"

UP2DATE

3. Licence agreement and final completion

When the form is filled with all necessary data, down-load and read the "**license agreement**".
Select "**Yes**" to all the statements "I have read the...
- License Agreement"
- Privacy Notice"
- Webshop Term of Use".

The form can then be sent to Knorr-Bremse by clicking "**Request Software**".

Please check the purchase price again on the following page.

If the form has not been filled in correctly, e.g. a compulsory (*) field has not been completed, or the license agreement has not been accepted, the form cannot be sent and you will receive a notice. In such cases, check your input data again, repeat the acceptance of the license agreement and resend the form.

3. Licence Agreement

4. Confirmation

After successful registration you will be forwarded to the confirmation page. You will receive up to two emails:

- E-Mail with Link for Software Download (see **pos.5**)
- Confirmation of the PIN request (optional) (see **pos.6**)

4. Confirmation

5. Software Download Version TEBS G2

The email for Software Download contains a link "**Knorr-Bremse Trailer ECU*talk*® Software**".
Click on this link to start the download of the diagnostic software "ECU*talk*® TEBS G2".

The installation is started by double-clicking on the unzipped * **.exe** file.
The installed version is a SERVICE version with limited functionalities.
To activate additional functions, you need a purchased PIN.
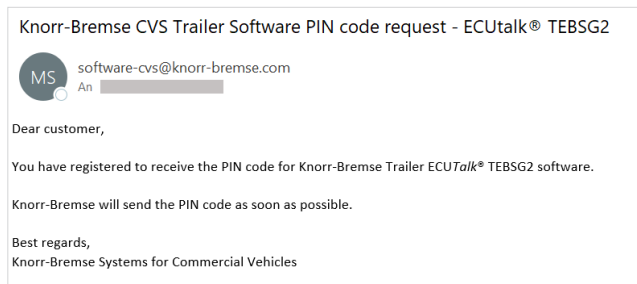
5. Software Download

6. PIN for the Diagnostic Software for TEBS G2 (charges apply)

If you have registered for obtaining a PIN for the diagnostic software "ECU*talk*® TEBS G2", you will receive confirmation a few moments later (see **fig. 6a**).

6a. Email Order Confirmation

Knorr-Bremse CVS Trailer Software PIN code request - ECUtalk® TEBSG2

MS software-cvs@knorr-bremse.com
An

Dear customer,

You have registered to receive the PIN code for Knorr-Bremse Trailer ECU*Talk*® TEBSG2 software.

Knorr-Bremse will send the PIN code as soon as possible.

Best regards,
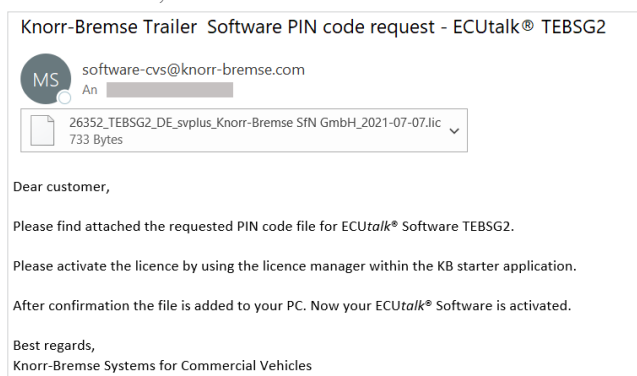Knorr-Bremse Systems for Commercial Vehicles

In the next days you will receive the requested PIN (license) via email (see **fig. 6b**)

Please be aware that we will only provide the PIN (license) if you have participated in Knorr-Bremse recognised training for using the diagnostic software "ECU*talk*® TEBS G2".

6b. Email PIN Delivery

Knorr-Bremse Trailer Software PIN code request - ECUtalk® TEBSG2

MS software-cvs@knorr-bremse.com
An

26352_TEBSG2_DE_svplus_Knorr-Bremse SfN GmbH_2021-07-07.lic
733 Bytes

Dear customer,

Please find attached the requested PIN code file for ECU*talk*® Software TEBSG2.

Please activate the licence by using the licence manager within the KB starter application.

After confirmation the file is added to your PC. Now your ECU*talk*® Software is activated.

Best regards,
Knorr-Bremse Systems for Commercial Vehicles

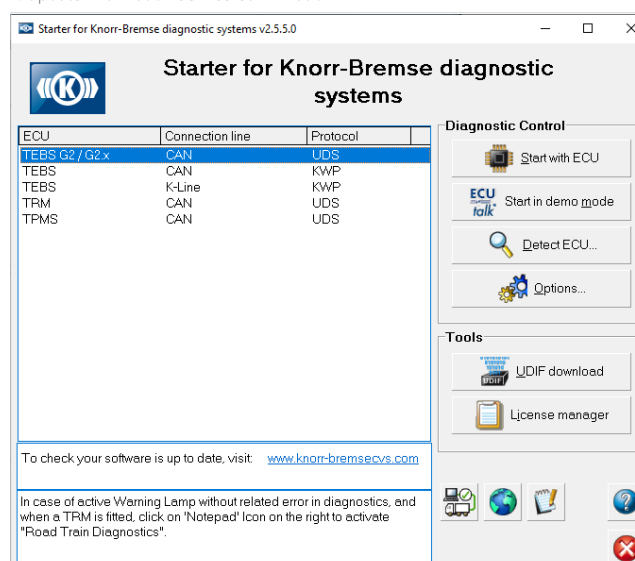## 7. Installation of the PIN for the Diagnostic Software for TEBS G2

The license can now be installed from the installed Diagnostic Software "**KB Starter**" in the menu point "License manager" (see **fig. 7**).

> **Note:**
> Please consider that you only save the PIN in a folder on the PC which only you have access to in order to prevent misuse by untrained personnel.

Please be aware that it is not allowed to conduct a self-employed training for a colleague.
Each owner of a PIN (license) must have participated in a TEBS G2 training course.

7. Update Information Service Confirmation

8. Information to Training

For more details of training courses, go to "mytruckservices.knorr-bremse.com" and select "TRAINING".

Amongst other things, Knorr-Bremse offers, Training with PIN authorisation: "**TEBS G2 Training**"

Training Portal: using the online service is a safe and convenient way to register for a training course. Confirmation and invitation are sent via email (see **fig. 8a**).

Online Training

To extend the time-limited PIN, the user of the diagnostic software can register for the "TEBS G2 update" eLearning.

After successfully completing the test, a certificate is sent to the user.
The conditions for extending the PIN are thus fulfilled and the form can be filled out (see **fig. 8b**).

8a. Information to Training

8b. eLearning

KEEP IT RUNNING

Up-to-date information on our products can be found on our website truckservices.knorr-bremse.com

Knorr-Bremse Systems for Commercial Vehicles
Moosacher Strasse 80 | 80809 Munich | Germany
Tel: +49 89 3547-0
Fax: +49 89 3547-2767
truckservices.knorr-bremse.com

Note
All information is subject to change. A printed version of this document may therefore not correspond to the latest revision. To obtain the latest version, please visit our website truckservices.knorr-bremse.com or contact a Knorr-Bremse representative in your area.

If service work is carried out on a vehicle based on information provided herein, it is the responsibility of the workshop to ensure the vehicle is fully tested and in full functional order before the vehicle is returned into service. Knorr-Bremse accepts no liability for problems caused as a result of appropriate tests not being carried out.