

UP2DATE

ECUtalk® TEBS G2 -

DIAGNOSTIC SOFTWARE DOWNLOAD AND PERSONAL IDENTIFICATION NUMBER (PIN) REQUEST

The second generation of the electronic braking system TEBS G2 from Knorr-Bremse has been installed on many trailers since the third quarter of 2007.

For the diagnosis of this system a special diagnostic software is necessary – “ECUtalk® TEBS G2”. Registration is required to download and order a PIN, which can be done on our website mytruckservices.knorr-bremse.com.

This document shows the steps for a successful registration.

Note

- › A quick internet connection is advisable.
- › You must have administrator authorisation for the installation of the diagnostic software and the PIN.
- › The Alltrucks diagnostic software already includes the diagnostic software "ECUtalk® TEBS G2". Please note that conflicts can occur with double-installed software.

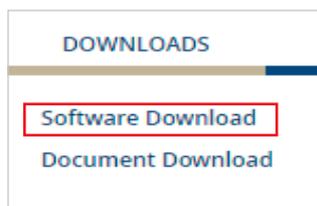
1. Navigating from the Homepage

When you type in the web address you will reach the homepage, from here select "**DOWNLOADS**".

Homepage



Software Download



1a Software Selection

On the next page use the search filter to select the required software.

Example:

a Software Group: *Trailer Software*

b Software Type: *ECUtalk® TEBS G2*

c Software Package Type: *Installation Pack*

d Language: *English*

Note:

The Installation pack is available in a bilingual English and German language. You can download other language packages later without filling in a register form.

Click on "**Search**" to find the available Software. Click on "**Download Software and Request PIN**" to obtain a form where you can register for the software download and/or for a PIN (see **pos.2**).

1a. Download Software Links

The screenshot shows the 'Software Download' page. At the top, there is contact information for technical support. Below that is a search form with the following fields: 'Enter Software Name...', 'Software Group' (dropdown menu with 'Trailer Software' selected), 'Software Type' (dropdown menu with 'ECUtalk® TEBSG2' selected), 'Software Package Type' (dropdown menu with 'Installation package' selected), and 'Language' (dropdown menu with 'English' selected). There are 'Reset' and 'Search' buttons. Below the search form, it shows '1 Item(s) Found' and a table with one entry: 'TEBSG2 Full Installation Pack'. The table includes details like 'Language: English' and 'Version: 3.12.24.2'. A 'Download Software and Request PIN' button is highlighted in red.

1b Software description page.

Click on "**View Details**" to obtain a short description of the diagnostic software:

TEBS G2 Installation Pack

General Information

- Language
- Software Size
- Operating System
- Software Producer
- Licence
- Software Version
- last Update

Click on "**Download Software**" to obtain a form where you can register for the software download and/or for a PIN (see **pos.2**).

In each case use the "**Back**" button (main menu bar top left) to return to the software list.

1b. Description Page

The screenshot shows the 'TEBSG2 Full Installation Pack' description page. It lists general information: Language: EN, Software Size: 158 MB, Operating System: Windows 7B, Windows 8B, Windows 10B, Software Producer: Knorr-Bremse CVS, Licence: Service, Service Plus, OEM EOL, OEM-FULL, Software Version: 3.12.24.2, and Last Update (ddMM/yyyy): 20/08/2021. A 'Download Software' button is highlighted in red.

2. Registration form to download the Software or Software and PIN code

2a "Software Only"

If you want to download software but do not want to apply for a paid PIN, this item must be left blank.

"Company information"

Please take some time to carefully fill in the application form and all mandatory fields (*).

Please note that incorrect information may have legal consequences.

For a quick and smooth process, it is important that you provide a correct e-mail address in the registration form so that you can receive all information from Knorr-Bremse electronically. Please continue with **point 3**.

2b Software and PIN

If you want to download software and request a chargeable PIN for the first time, select "Software and PIN".

Please note that we can only issue you with the PIN if you have taken part in a live training course on the use of the ECUtalk® TEBS G2 diagnostic software.

2c Software and PIN renewal

If you want to renew the time-limited PIN after reaching the expiry date, click on the item: "Software and PIN renewal".

Use the eLearning "TEBS G2 update" to renew the PIN. **"Upload file"**: please upload the certificate you have received.

Please enter the required data:

- "Company information"
- "Trading partner"
- "Training information" (see **point 7**).

After you have entered all the required data, you must read our licence conditions and the privacy policy (see **point 3**).

Note:

The request for a new PIN as well as a PIN renewal must take place latest 6 months after having taken part in a training.

2a. Registration Form "Software Only"

Please fill the following form to request your Software!
Do you need the Software only or also a License for it?

Software and Pin renewal Software Only

Company Information

Company* Role in Industry*

First Name* Last Name*

Job*

Department*

Address 2 (e.g. unit, floor, house name)

City*

Postal code* Country*

Phone* E-Mail*

Trading Partner*

2b. Registration Form "Software and Pin"

Please fill the following form to request your Software!
Do you need the Software only or also a License for it?

Software and Pin Software and Pin renewal Software Only

NOTE: The price for a PIN code is 58,80 EUR. When submitting this online form, a sales order will be placed for a PIN code. You will be charged accordingly from Knorr-Bremse Systeme für Nutzfahrzeuge GmbH.

Company Information

Company* Role in Industry*

First Name* Last Name*

Job*

Department*

Address 2 (e.g. unit, floor, house name)

City*

Postal code* Country*

Phone* E-Mail*

Trading Partner*

Information about Training

Trainer EBS trained person first name* Trainer EBS trained person last name*

Trained person still at company** Yes No Learning course successfully completed? Yes No

Training given by (Dealer Name)*

Place of training*

2c. Registration Form "Software and Pin Renewal"

Please fill the following form to request your Software!
Do you need the Software only or also a License for it?

Software and Pin Software and Pin renewal Software Only

NOTE: The price for a PIN code is 0,00 EUR. When submitting this online form, a sales order will be placed for a PIN code. You will be charged accordingly from Knorr-Bremse Systeme für Nutzfahrzeuge GmbH.

Company Information

Company* Role in Industry*

First Name* Last Name*

Job*

Department*

Address 2 (e.g. unit, floor, house name)

City*

Postal code* Country*

Phone* E-Mail*

Trading Partner*

Information about Training

Trainer EBS trained person first name* Trainer EBS trained person last name*

Trained person still at company** Yes No Learning course successfully completed? Yes No

Training given by (Dealer Name)*

Place of training*

3. Licence agreement and final completion

When the form is filled with all necessary data, download and read the **"license agreement"**.

Select **"Yes"** to all the statements "I have read the...

- License Agreement"
- Privacy Notice"
- Webshop Term of Use".

The form can then be sent to Knorr-Bremse by clicking **"Request Software"**.

Please check the purchase price again on the following page.

If the form has not been filled in correctly, e.g. a compulsory (*) field has not been completed, or the license agreement has not been accepted, the form cannot be sent and you will receive a notice. In such cases, check your input data again, repeat the acceptance of the license agreement and resend the form.

4. Confirmation

After successful registration you will be forwarded to the confirmation page. You will receive up to two emails:

- E-Mail with Link for Software Download (see **pos.5**)
- Confirmation of the PIN request (optional) (see **pos.6**)

5. Software Download Version TEBS G2

The email for Software Download contains a link **"Knorr-Bremse Trailer ECUtalk® Software"**. Click on this link to start the download of the diagnostic software "ECUtalk® TEBS G2".

The installation is started by double-clicking on the unzipped *.exe file.

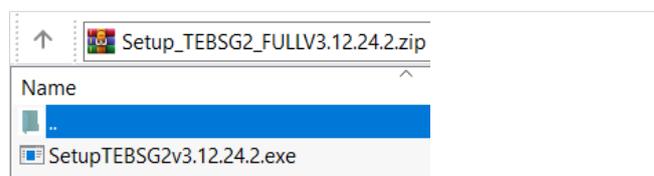
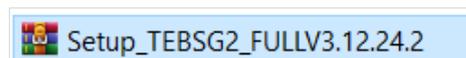
The installed version is a SERVICE version with limited functionalities.

To activate additional functions, you need a purchased PIN.

3. Licence Agreement

4. Confirmation

5. Software Download



6. PIN for the Diagnostic Software for TEBS G2 (charges apply)

If you have registered for obtaining a PIN for the diagnostic software "ECUtalk® TEBS G2", you will receive confirmation a few moments later (see **fig. 6a**).

In the next days you will receive the requested PIN (license) via email (see **fig. 6b**)

Please be aware that we will only provide the PIN (license) if you have participated in Knorr-Bremse recognised training for using the diagnostic software "ECUtalk® TEBS G2".

7. Installation of the PIN for the Diagnostic Software for TEBS G2

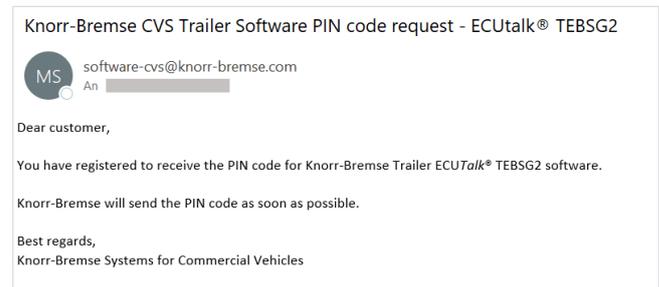
The license can now be installed from the installed Diagnostic Software "KB Starter" in the menu point "License manager" (see **fig. 7**).

Note:

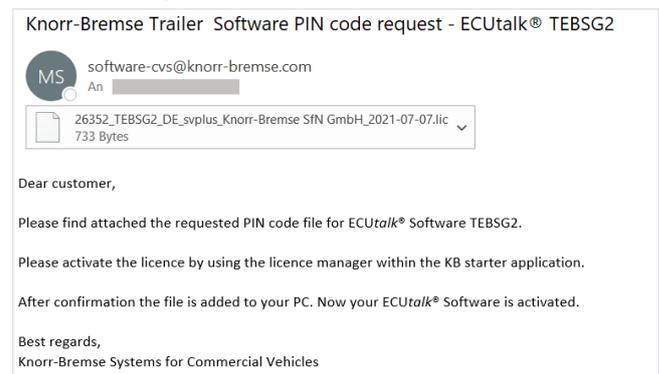
Please consider that you only save the PIN in a folder on the PC which only you have access to in order to prevent misuse by untrained personnel.

Please be aware that it is not allowed to conduct a self-employed training for a colleague. Each owner of a PIN (license) must have participated in a TEBS G2 training course.

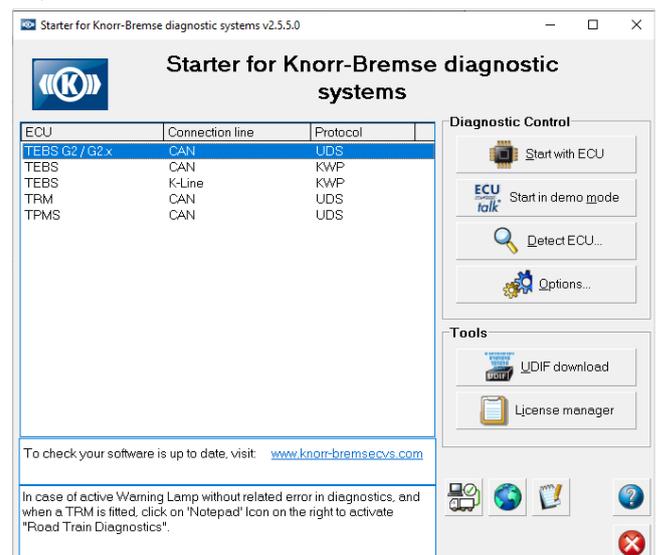
6a. Email Order Confirmation



6b. Email PIN Delivery



7. Update Information Service Confirmation



8. Information to Training

For more details of training courses, go to "mytruckservices.knorr-bremse.com" and select "TRAINING".

Amongst other things, Knorr-Bremse offers, Training with PIN authorisation: "**TEBS G2 Training**"

Training Portal: using the online service is a safe and convenient way to register for a training course. Confirmation and invitation are sent via email (see **fig. 8a**).

Online Training

To extend the time-limited PIN, the user of the diagnostic software can register for the "TEBS G2 update" eLearning.

After successfully completing the test, a certificate is sent to the user. The conditions for extending the PIN are thus fulfilled and the form can be filled out (see **fig. 8b**).

8a. Information to Training

LIVE-TRAINING

Training with TruckServices Professionals

The broad range of training courses offered by TruckServices will convince you - live and online.

During the live training on our products and systems, you will learn to combine theory and practice. Demonstrated on practical models or directly on the vehicle, our trainers will show you how to do it correctly. Our state-of-the-art training center in Munich also has a pit with a roller test bench.

Our live trainings are not only offered in Munich, but also at other locations in Germany and Europe on site with our partners.

All training courses:

- are carried out by qualified trainers
- are adapted to the latest standards
- explain trouble-shooting methods
- are strongly practice-oriented
- offer participants the opportunity to acquire a certificate

In our training portal you can choose the right course for you. There you will also find dates, locations and learning content. Our training program for Germany, Switzerland and Austria is available for download.

[Training Portal](#)

8b. eLearning

ONLINE-Training

TruckServices E-Learning - simply online

Explore the opportunity to continue your education regardless of time and place by using our interactive TruckServices e-learning courses. We continuously expand the range of courses offered. Today, you can already qualify for a TEBS4 PIN online, as well as renew your TEBS G2 knowledge.

Register today and get started.

[Registration E-Learning](#)

KEEP IT RUNNING

Up-to-date information on our products can be found on our website truckservices.knorr-bremse.com



Knorr-Bremse Systems for Commercial Vehicles
Moosacher Strasse 80 | 80809 Munich | Germany
Tel: +49 89 3547-0
Fax: +49 89 3547-2767
truckservices.knorr-bremse.com

Note

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