ECUtalk®

# UP2DATE

# ECUtalk® TEBS4 -

## DIAGNOSTIC SOFTWARE DOWNLOAD AND PERSONAL IDENTIFICATION NUMBER (PIN) REQUEST

The first generation of the electronic braking system **TEBS4** from Knorr-Bremse has been installed on many trailers since beginning of 2001.
The diagnosis of this system requires special diagnostic software and a Personal Identification Number (PIN).
In the customer portal **mytruckservices.knorr-bremse.com** you have the possibility to register for the diagnostic software "ECU*talk*® TEBS4" and apply for a PIN.

This document shows the steps for a successful registration.

### Note

› A quick internet connection is advisable.

› You must have administrator authorisation for the installation of the diagnostic software and the PIN.

› The Alltrucks diagnostic software already includes the diagnostic software "ECU*talk*® TEBS4". Please note that conflicts can occur with double-installed software.

mytruckservices.knorr-bremse.com



### 1. Navigating from the Home page

When you type in the web address you will reach the homepage, from here select "**DOWNLOADS**" and then "**Software Download**".



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OE Quality Parts | Workshop Tools | Fleet Solutions | Services
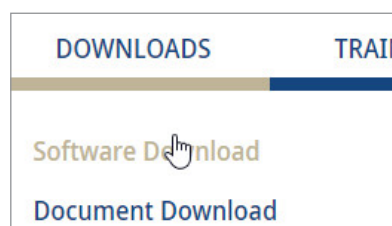
## 1a  Software Selection

On the next page use the search filter to select the required software.
Example:

**a**  Software Group: *Trailer Software*

**b**  Software Type: *ECUtalk® TEBS4*

**c**  Software Package Type: *Installation Pack*

**d**  Language: *English*

> **Note:**
> You can download other language packages later without filling in a register form.

1a. Select Software



## 1b  Software Description

Click on **View Details** to obtain a short description of the diagnostic software (see **fig.  1c**).

- TEBS4 Full Installation Pack

- General Information

- Language

- Software Size

- Operating System

- Software Producer

- Licence

- Software Version

Click on **Download Software** to obtain a form where you can register for the software download and/or for a PIN (see **pos. 2**)

1b. Description Page



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## 2. Registration form to download the Software or Software and PIN code

### 2a To request only the diagnostic software

Note: make sure "**Software Only**" is selected.

For a quick and trouble-free procedure it is important for us to be able to contact you by email. Take care to spell the address correctly, otherwise the required information cannot be sent.
The form should be filled out carefully – especially the compulsory fields (*). Please be aware that deliberately giving false information may result in legal consequences.
For a request for the diagnostic software only, fill in the "**Company Information**" part of the form as shown in **pos. 2a**.

2a. Registration Form



2b. Training information



### 2b To request the diagnostic software and PIN

Note: make sure **"Software and PIN"** is selected.
If you want to download software and apply for a PIN for a fee, click on the item (see pos. **2b**).

Please enter the required data:
- "Company information",
- "Trade partner" and
- "Training information".
Please note that we can only issue the PIN to you if you have taken part in an online training for the use of the diagnostic software ECU*talk*® TEBS 4.

"**Upload File**": please upload the certificate sent to you (see pos. **2b**).

**Note**:
The request for a PIN must take place latest 6 months after having taken part in a training.

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## 3. Licence agreement and final completion

After you have entered all the required data, you must also accept our licence agreement and the privacy notice (see pos. 3).

If the form has not been filled in correctly, e.g. a compulsory (*) field has not been completed, or the license agreement has not been accepted, the form cannot be sent and you will receive a notice.
In such cases, check your input data again, repeat the acceptance of the license agreement and resend the form.

## 4. Confirmation

After successful registration you will be forwarded to the confirmation page. You will receive immediately up to three emails:

- E-Mail with Link for Software Download (**see pos.5**)
- Confirmation of the PIN request (optional) (**see pos.6**)
- Information about the Software Update Service (optional) (**see pos.7**)

## 5. Software Download Version TEBS4

The email for Software Download contains the link "**Knorr-Bremse Trailer ECU***talk***® Software**".

Click on this link to start the download of the diagnostic software "ECU*talk*® TEBS4".

The installation is started by double-clicking on the unzipped **\* .exe** file.
The installed version is a SERVICE version with limited functionalities.
To activate additional functions, you need a purchased PIN.

## 6. Installation of the Diagnostic Software

The installation is started by double-clicking on the unzipped * **.exe** file.

TEBS4 V3.3.xxx => Disc1=> setup.exe
The installed version is a SERVICE version with limited functionalities. To activate additional functions, you need a purchased PIN.

3. Licence Agreement



4. Confirmation



5. Software Download



6. Installation



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### 7. PIN for the Diagnostic Software for TEBS4 (charges apply)

If you have registered for obtaining a PIN for the diagnostic software "ECU*talk*® TEBS4", you will receive confirmation a few moments later (see **fig. 7a**).
In the next days you will receive the requested PIN (license) via email (see **fig. 7b**)

Please be aware that we will only provide the PIN (license) if you have participated in Knorr-Bremse recognised E-Learning for using the diagnostic software "ECU*talk*® TEBS4".
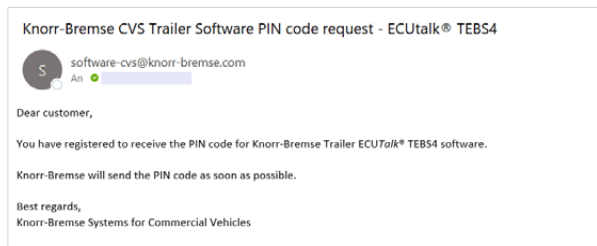
7a. Email Order Confirmation



Knorr-Bremse CVS Trailer Software PIN code request - ECUtalk® TEBS4

software-cvs@knorr-bremse.com
An

Dear customer,

You have registered to receive the PIN code for Knorr-Bremse Trailer ECU*talk*® TEBS4 software.

Knorr-Bremse will send the PIN code as soon as possible.

Best regards,
Knorr-Bremse Systems for Commercial Vehicles

7b. Email PIN Delivery
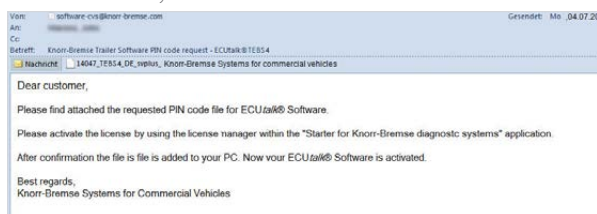


### 8. PIN to Activate the Diagnostic Software for TEBS4

Once you receive the PIN by e-mail, please save the registry file, in the attachment, in a folder accessible only to you and on another data source (see **fig. 8a**).

The next step is to add the extension ".reg" to the file name. The symbol of the file changes and shows a small blue cube (see **fig. 8b**).

Then double-click on the registry file and answer the following question with "Yes". The diagnostic software "ECU*talk*® TEBS4" is now activated and you can use the functions of the programme assigned with the PIN.

8a. PIN Data Registry File



8b. Change file name



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## 9. mytruckservices.knorr-bremse.com TRAINING

To obtain PIN authorisation for the TEBS4, the user of the diagnostic software must successfully complete an online training course with a final examination.

Find out about the training by clicking the "**TRAINING**" tab (see pos. **9a**).

Scroll down and click on "**Registration E-Learning**" (see pos. **9b**).

On the following page, either log-in (if already registered) or for new customers use the "Contact" button to open the form and register your interest (see pos. **9c**).

After sending the completed form, access to register for E-Learning will be sent to you (see pos. **9d**).

After successful completion, a certificate will be sent to the user.

The conditions for acquiring the PIN are completed and the application can be finalised (see pos. **2b**).
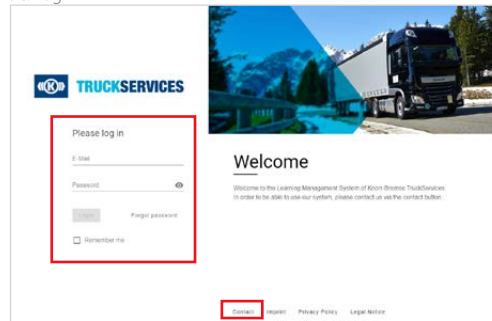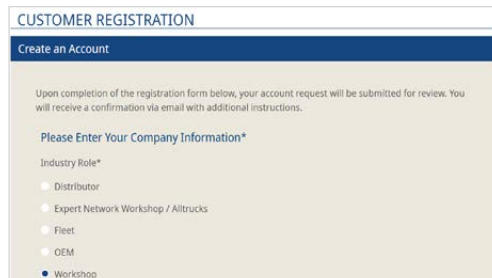
9a. TRAINING
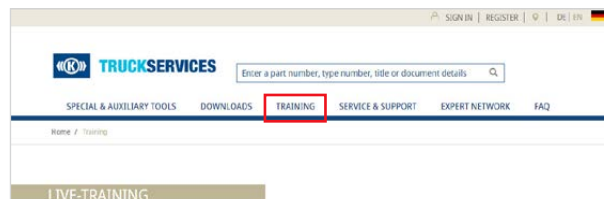
9b. E-Learning

9c. Log-in

9d. Registration

*KEEP IT RUNNING*

**Up-to-date information on our products can be found on our website** truckservices.knorr-bremse.com

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