

# UP2DATE

## ECUtalk® TEBS4 -

### DIAGNOSTIC SOFTWARE DOWNLOAD AND PERSONAL IDENTIFICATION NUMBER (PIN) REQUEST

The first generation of the electronic braking system **TEBS4** from Knorr-Bremse has been installed on many trailers since beginning of 2001.

The diagnosis of this system requires special diagnostic software and a Personal Identification Number (PIN).

In the customer portal [mytruckservices.knorr-bremse.com](https://mytruckservices.knorr-bremse.com) you have the possibility to register for the diagnostic software "ECUtalk® TEBS4" and apply for a PIN.

This document shows the steps for a successful registration.

#### Note

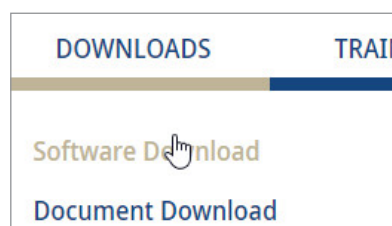
- › A quick internet connection is advisable.
- › You must have administrator authorisation for the installation of the diagnostic software and the PIN.
- › The Alltrucks diagnostic software already includes the diagnostic software "ECUtalk® TEBS4". Please note that conflicts can occur with double-installed software.

[mytruckservices.knorr-bremse.com](https://mytruckservices.knorr-bremse.com)



#### 1. Navigating from the Home page

When you type in the web address you will reach the homepage, from here select **"DOWNLOADS"** and then **"Software Download"**.



## 1a Software Selection

On the next page use the search filter to select the required software.

Example:

**a** Software Group: *Trailer Software*

**b** Software Type: *ECUtalk® TEBS4*

**c** Software Package Type: *Installation Pack*

**d** Language: *English*

### Note:

You can download other language packages later without filling in a register form.

## 1a. Select Software

Software Download

For support with the installation of the software, please contact our technical support:  
e-Mail: [Technical@knorr-bremse.com](mailto:Technical@knorr-bremse.com)  
Contact Telephone: 0044 117 9846 222

Search: Enter Software Name..... Software Group: Trailer Software (a)

Software Type: ECUtalk® TEBS4 (b) Software Package Type: Installation package (c)

Language: English (d)

Reset Search

1 Item(s) Found View 30 or 90 Item(s) Sort by: Software Title Asce

**TEBS4 Full Installation Pack**  
Trailer Software  
ECUtalk® TEBS4  
Installation package

Language: English  
Version: 3.3.1.10

Download Software and Request PIN  
View Details

## 1b Software Description

Click on **View Details** to obtain a short description of the diagnostic software (see **fig. 1c**).

- TEBS4 Full Installation Pack

- General Information

- Language

- Software Size

- Operating System

- Software Producer

- Licence

- Software Version

Click on **Download Software** to obtain a form where you can register for the software download and/or for a PIN (see **pos. 2**)

## 1b. Description Page

**TEBS4 Full Installation Pack**

General Information

Language: EN

Software Size: 26 MB

Operating System: Windows 7/8, Windows 8/8.1, Windows 10/11

Software Producer: Knorr-Bremse CVT

Licence: DEMO, Service, OEM-EDL, OEM-FULL

Software Version: 3.3.1.10

Download Software

## 2. Registration form to download the Software or Software and PIN code

### 2a To request only the diagnostic software

Note: make sure **"Software Only"** is selected.

For a quick and trouble-free procedure it is important for us to be able to contact you by email. Take care to spell the address correctly, otherwise the required information cannot be sent.

The form should be filled out carefully – especially the compulsory fields (\*). Please be aware that deliberately giving false information may result in legal consequences.

For a request for the diagnostic software only, fill in the **"Company Information"** part of the form as shown in pos. 2a.

### 2a. Registration Form

Please fill the following form to request your Software!

Do you need the Software only or also a License for it?

☐ Software and Pin ☒ **Software Only**

**Company Information**

Company*	Role in Industry*
Example Ltd	Workshop
First Name*	Last Name*
John	Smith
Department	Address*
	27 Example way
Address 2 (e.g. unit, floor, house name)	City*
	Albany
Postal code*	Country*
B0155	United Kingdom
Phone*	E-Mail*
07067195976	johnsmith@example.net

### 2b. Training information

Please fill the following form to request your Software!

Do you need the Software only or also a License for it?

☒ **Software and Pin** ☐ Software Only

NOTE: The price for a PIN code is 100 EUR. When submitting this online form with obligation to pay, a sales order for a PIN code will be created, and you will receive an invoice from the selected trading partner or from Kossin-Brense.

**Company Information**

Company*	Role in Industry*
Example Ltd	Workshop
First Name*	Last Name*
John	Smith
Department	Address*
	27 Example way
Address 2 (e.g. unit, floor, house name)	City*
	Albany
Postal code*	Country*
B0155	United Kingdom
Phone*	E-Mail*
07067195976	johnsmith@example.net
Trading Partner*	
Distributer	

**Information about Training**

Trainer EBS trained person first name*	Trainer EBS trained person last name*
John	Smith
Trained person still at company?*	E-learning course successfully completed?
<input checked="" type="radio"/> Yes <input type="radio"/> No	<input checked="" type="radio"/> Yes <input type="radio"/> No
Training given by (Trainer Name)*	Date of Training / E-Learning (DD.MM.YYYY)*
	22.11.2021
Place of Training*	<b>Upload File</b>
	It is possible to attach your certificate as PDF (Certificate as training.pdf)

☒ I have read the [License Agreement](#)  
☒ I have read the [Privacy Notice](#)  
☒ I accept the [Website Terms Of Use](#)

[Review](#) [Order with obligation to pay](#)

### 2b To request the diagnostic software and PIN

Note: make sure **"Software and PIN"** is selected.

If you want to download software and apply for a PIN for a fee, click on the item (see pos. 2b).

Please enter the required data:

- "Company information",
- "Trade partner" and
- "Training information".

Please note that we can only issue the PIN to you if you have taken part in an online training for the use of the diagnostic software ECUtalk® TEBS 4.

**"Upload File"**: please upload the certificate sent to you (see pos. 2b).

#### Note:

The request for a PIN must take place latest 6 months after having taken part in a training.

### 3. Licence agreement and final completion

After you have entered all the required data, you must also accept our licence agreement and the privacy notice (see pos. 3).

If the form has not been filled in correctly, e.g. a compulsory (\*) field has not been completed, or the license agreement has not been accepted, the form cannot be sent and you will receive a notice.

In such cases, check your input data again, repeat the acceptance of the license agreement and resend the form.

### 4. Confirmation

After successful registration you will be forwarded to the confirmation page. You will receive immediately up to three emails:

- E-Mail with Link for Software Download (see pos.5)
- Confirmation of the PIN request (optional) (see pos.6)
- Information about the Software Update Service (optional) (see pos.7)

### 5. Software Download Version TEBS4

The email for Software Download contains the link **"Knorr-Bremse Trailer ECUtalk® Software"**.

Click on this link to start the download of the diagnostic software "ECUtalk® TEBS4".

The installation is started by double-clicking on the unzipped \*.exe file.

The installed version is a SERVICE version with limited functionalities.

To activate additional functions, you need a purchased PIN.

### 6. Installation of the Diagnostic Software

The installation is started by double-clicking on the unzipped \*.exe file.

TEBS4 V3.3.xxx => Disc1=> setup.exe

The installed version is a SERVICE version with limited functionalities. To activate additional functions, you need a purchased PIN.

#### 3. Licence Agreement

☒ I have read the [License agreement](#)

☒ I have read the [Privacy Notice](#)

☒ I accept the [Webshop Term Of Use](#)

[Review](#) [Order with obligation to pay](#)

#### 4. Confirmation

**Thank you for Requesting a PIN / Software!**

Your Request will be processed further  
You will receive a E-Mail with your request as well another one as soon the request was approved!

[Go back to Homepage](#)

#### 5. Software Download

**Knorr-Bremse CVS Trailer Software Download - ECUtalk® TEBS4**

software-cvs@knorr-bremse.com  
An: Neumann, Günther  
1 Follow up: Sendig am Dienstag, 23. November 2021.

Dear customer,

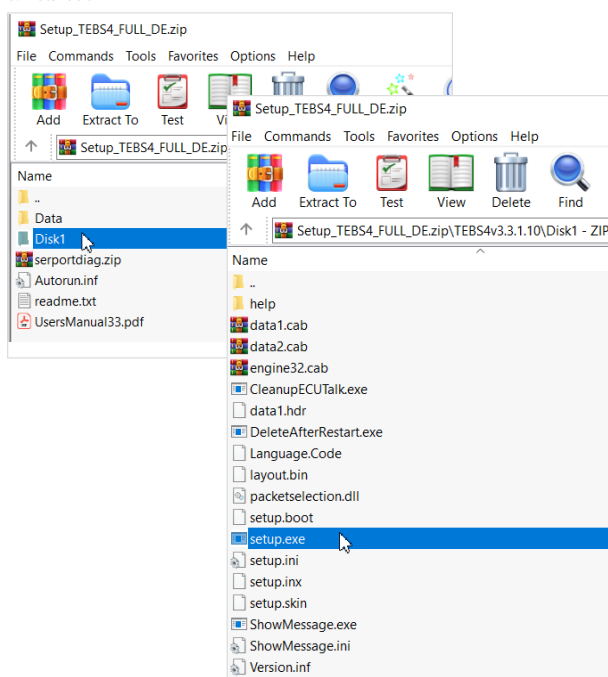
You have registered to download the Knorr-Bremse CVS Trailer ECUtalk® TEBS4 software TEBS4.

For Altrucks workshops: The ECUtalk® software is included automatically as part of the installation of the Altrucks Multi-Brand diagnostics software. If you are an AI provided by the following link as it may result in software conflicts.

To download the software, please click on the following link:  
[Knorr-Bremse Trailer ECUtalk® software](#)

Best regards,  
Knorr-Bremse Systems for Commercial Vehicles

#### 6. Installation

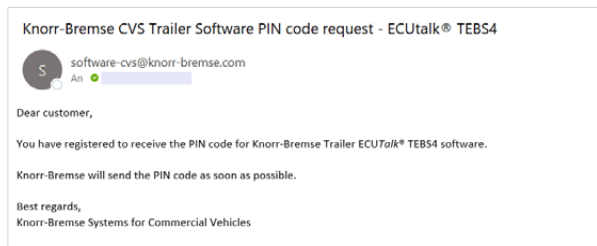


## 7. PIN for the Diagnostic Software for TEBS4 (charges apply)

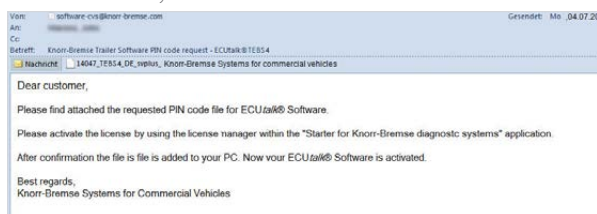
If you have registered for obtaining a PIN for the diagnostic software "ECUtalk® TEBS4", you will receive confirmation a few moments later (see **fig. 7a**). In the next days you will receive the requested PIN (license) via email (see **fig. 7b**)

Please be aware that we will only provide the PIN (license) if you have participated in Knorr-Bremse recognised E-Learning for using the diagnostic software "ECUtalk® TEBS4".

7a. Email Order Confirmation



7b. Email PIN Delivery



## 8. PIN to Activate the Diagnostic Software for TEBS4

Once you receive the PIN by e-mail, please save the registry file, in the attachment, in a folder accessible only to you and on another data source (see **fig. 8a**).

The next step is to add the extension ".reg" to the file name. The symbol of the file changes and shows a small blue cube (see **fig. 8b**).


Then double-click on the registry file and answer the following question with "Yes". The diagnostic software "ECUtalk® TEBS4" is now activated and you can use the functions of the programme assigned with the PIN.

8a. PIN Data Registry File

Name	Size	Type	Date Modified
Service	1 KB	File	24/08/2005 11:37

8b. Change file name

Name	Size	Type	Date Modified
Service.reg	1 KB	Regis...	24/08/2005 11:37



## 9. mytruckservices.knorr-bremse.com TRAINING

To obtain PIN authorisation for the TEBS4, the user of the diagnostic software must successfully complete an online training course with a final examination. Find out about the training by clicking the **"TRAINING"** tab (see pos. **9a**).

Scroll down and click on **"Registration E-Learning"** (see pos. **9b**).

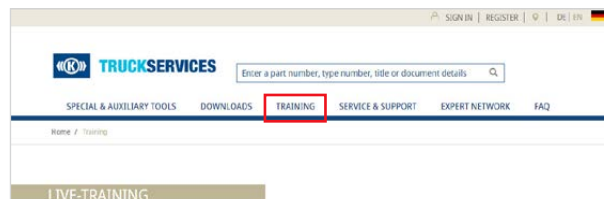
On the following page, either log-in (if already registered) or for new customers use the **"Contact"** button to open the form and register your interest (see pos. **9c**).

After sending the completed form, access to register for E-Learning will be sent to you (see pos. **9d**).

After successful completion, a certificate will be sent to the user.

The conditions for acquiring the PIN are completed and the application can be finalised (see pos. **2b**).

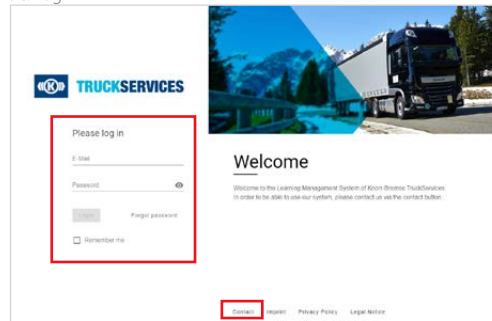
### 9a. TRAINING



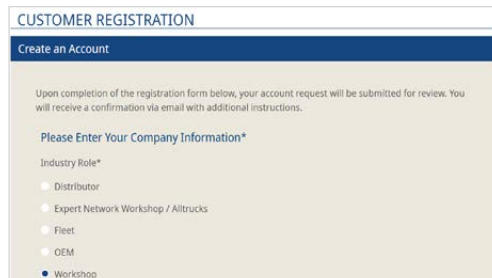
### 9b. E-Learning



### 9c. Log-in



### 9d. Registration



## KEEP IT RUNNING

Up-to-date information on our products can be found on our website [truckservices.knorr-bremse.com](https://truckservices.knorr-bremse.com)



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### Note

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